

# Joseph Reuben Oliveira Nunes-Dinerstein

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## EDUCATION

**University of East Anglia, Norwich** — *MSc Marketing*

SEPTEMBER 2022 - AUGUST 2023

**Distinction (1st Class)**

**University of East Anglia, Norwich** — *BA (Hons) Media Studies*

SEPTEMBER 2019 - JULY 2022

**Upper Second Class (2:1); Dissertation Grade: 2:1**

**Qualified BAFTAs ALBERT Applied Skills for a Sustainable Media Industry**

## PROFESSIONAL EXPERIENCE

**Trailfinders, London** // *Connectivity Analyst*

JULY 2024 - MAY 2025

- The role involved multiple duties focusing on analysing XML data to ensure correct API integrations and responding to consultant helpdesk tickets, as well as liaising with various ground product suppliers.
- Learned some foundational skills in Excel (pivot tables e.c.t) to handle large amounts of data.
- Worked with a lot of sensitive data in this role

**Trailfinders, London** // *Operations Support Consultant*

DECEMBER 2023 - JULY 2024

- The role involved pricing and processing flight amendments, booking out of range flights using Galileo and Amadeus, as well as other general operational tasks
- Created a 'tax calculator' in my own time, using some basic coding, to enhance the efficiency of pricing flight amendments.

**'Living With Loss' Podcast, London/Remote** // *Podcast Producer and Video Editor*

JUNE 2020 - SEPTEMBER 2022

- Spearheaded a podcast project, handling sound engineering and video production.
- Transitioned to a remote editing role, collaborating effectively with an on-site producer for video content creation.

**University of East Anglia, Norwich** // *Student Representative*

SEPTEMBER 2019 - SEPTEMBER 2021

- Conducted tours for prospective students, imparting accurate and engaging information about the university accommodation.

## SKILLS

**Technology:** Proficient in computer hardware (built and set up 4 PCs), able to learn new software quickly.

**Adaptability:** Skilled in transitioning between diverse roles and technologies.

**Collaboration:** Effective team player, including in remote settings.

**Problem-Solving:** Aptitude for identifying and rectifying technical issues.

**Research:** Competent in conducting independent research.

For further information, and to view all my projects, my digital portfolio can be found at:

**[www.josephnunes.com](http://www.josephnunes.com)**